

ANNEX 1: WITHDRAWAL FORM FOR CONSUMERS AND ENTREPRENEURS WITH CONSUMER RIGHTS

City/Town: _____, date: _____

Consumer / Entrepreneur with Consumer Rights:

Full name: _____

Address: _____

E-mail: _____

Phone: _____

Seller:

Name: Iron Keep Studio

Address: ul. Grzybowa 1, 14-100 Międzylesie

WITHDRAWAL FORM

Acting pursuant to Article 27 of the Consumer Rights Act of 30 May 2014, as amended, I hereby declare:

Article 27 of the Consumer Rights Act:

A consumer who has concluded a distance or off-premises contract may withdraw from it within 14 days without giving any reason and without incurring costs, except for those provided for in Articles 33, 34(2), and 35.

I hereby inform that I withdraw from the contract concluded on _____, concerning:

In connection with the above, I kindly request the refund of the amount: _____ EUR (in words: _____), to be transferred to the following bank account number: _____.

INFORMATION:

A Consumer or an Entrepreneur with Consumer Rights may withdraw from the Agreement within 14 days without giving any reason. If the Agreement was concluded during an unarranged visit in the Consumer's place of residence or during a trip, the withdrawal period is 30 days.

The withdrawal period expires 14 days after:

- the day of conclusion of the Agreement, or
- the day on which the Consumer takes possession of the Goods / batch of Goods / part of Goods, or
- the day on which a third party other than the carrier and indicated by the Consumer takes possession of the Goods / batch / part.

To exercise the right of withdrawal, the Consumer must notify the Seller:

Iron Keep Studio, ul. Grzybowa 1, 14-100 Miedzylesie

e-mail: query@ironkeep.eu

Notification must be made by means of a clear statement sent by post or e-mail. The Consumer may (but is not required to) use this template. The deadline is met if the Consumer sends the withdrawal information before the period expires. The Consumer must return the Product no later than 14 days from notifying the Seller of the withdrawal.

Return address:

ul. Grzybowa 1, 14-100 Międzylesie.

The Seller refunds all payments made by the Consumer, including delivery costs (except additional costs due to a non-standard delivery method chosen by the Consumer), within 14 days from receiving the withdrawal statement. Refund may be withheld until the Product is received back or until proof of return is provided. Refunds are issued using the same payment method used by the Consumer, unless the Consumer explicitly agrees otherwise.

With regards,

(signature of Consumer / Entrepreneur with Consumer Rights)